•	Accurate contact details of family, and for the purpose of emergency contact, to	
	verified by B. Past experiences have indicated that H	House contact records
	are not complete and accurate and need to be verified and updated when	
	necessary.	

•	Accurate record keeping, including care and support plans, medication and health
	records, to include reports to his family as was agreed.
	's Family to be informed of medication and proposed changes to medication
	to conform with legal requirements. There is evidence of inappropriate treatment
	and medication in the past.









