

Mr C B [REDACTED]

Your Ref:

Our Ref:

Please ask for: C [REDACTED] T [REDACTED]

Direct Line : 01432 26 [REDACTED]

E-mail: C [REDACTED]@herefordshire.gov.uk

12 January 2018

Dear Mr B [REDACTED]

I write further to your e-mail of 5 January 2018 requesting evidence of the reasons for the decision to manage your contact under the Unreasonable Behaviour Policy as outlined in Mr Samuels' letter to you of 13 November 2017.

I have now had an opportunity to review the Council's handling of your case and would respond as follows.

...copies of all of your evidence that I have threatened and intimidated your staff and former employees while employed by Herefordshire Council, including via social media.

In Mr Samuels' letter he is referring to your contact of past and present employees via their personal social media accounts. We do not hold a copy of this information as this contact was made via their personal accounts

All evidence that I have verbally abused, threatened or harassed local authority employees, and provide me with any reported police incident number, including the officer's name and details.

All evidence to substantiate your implied claim that I have been abusive and offensive to Herefordshire council staff.

Evidence of your claim, and the specific post your statement refers to, for consideration and review, where your statement implies I have posted derogatory, defamatory, offensive or threatening remarks on social media.

In Mr Samuels' letter he refers to the policy that demonstrates the types of behaviour that the council will not accept and in his letter he outlines the boundaries of acceptable behaviour. Mr Samuels makes clear the reason the council has applied the policy to you as set out in section 1.2: *Unreasonable requests and communication* and, in particular, to paragraph 1.2.2: Communication may be considered unreasonable if, for example, individuals:

- Continually contact us while we are in the process of looking at a matter
- Make a number of approaches about the same matter without raising new issues
- Refuse to accept a decision made where explanations for the decision have been given

- Continue to pursue complaints/issues which have no substance
- Continue to pursue complaints/issues which have already been investigated and determined
- Continue to raise unfounded or new complaints arising from the same set of facts

This communication should be handled as a data protection matter, therefore please forward this to the relevant department or individual for address within the time limit allowed under The Data Protection Act.

If you need any more information from me, or the fee which I understand is currently a maximum of £10, please let me know as soon as possible by contacting the email address c[REDACTED]@[REDACTED].com.

It may be helpful for you to know that a request for information under the Data Protection Act 1998 should be responded to within 40 days.

I have considered this request for information under the Data Protection principles and do not believe that it can be answered within the criteria of a "subject access request" and therefore there is no need for the payment of the £10. However, I have responded to your enquiry to clarify the information sent to you in Mr Samuels' letter with regard to your personal data.

If you remain dissatisfied with the handling of your request or you would like to pursue the matter further, you may wish to refer this matter to the Information Commissioner at:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
Telephone: 01625 545 745 Web Site: www.ico.org.uk.

Yours sincerely

[REDACTED]

C [REDACTED] T [REDACTED]
Data Protection Officer