

[REDACTED]

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**From:** S [REDACTED] S [REDACTED]  
**Sent:** 03 October 2016 13:12  
**To:** Priory Complaints  
**Cc:** E [REDACTED] B [REDACTED]; J [REDACTED] H [REDACTED]; M [REDACTED] D [REDACTED]; P [REDACTED] G [REDACTED]  
**Subject:** RE: E [REDACTED] - Family Home Visit [REDACTED] th Sept 2016

Thanks for this.

Just to update you all.

P [REDACTED] has shared these emails with the social work team at Hereford, who has also shared concerns regarding this persons mental health state, due to the social worker having a complaint made against her and also the advocate has also had a complaint made against him.

All professionals involved in this situation feel he is now Harassing the professionals involved, and therefore will now be looking for the care arrangements for [REDACTED] to be established and monitored through the court of protection.

The social workers are very supportive of everything H [REDACTED] house are doing and have done so far to date and have instructed P [REDACTED] at H [REDACTED] House that they will deal with this complaint themselves.

This person has no legal right to personal information about [REDACTED] other than on a need to know basis – of which we have fully complied, CB has ignored all information discussed in the meeting on the 15<sup>th</sup> and gone ahead and done his own thing.

I will keep you all in the loop as this progresses.

S [REDACTED]

S [REDACTED] S [REDACTED]  
**Regional Manager - Craegmoor - West/South West**

T: 01905 82 [REDACTED]

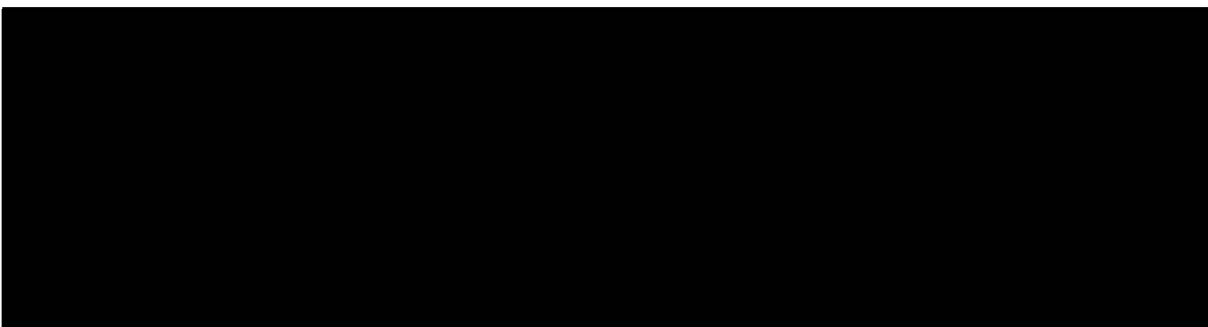
M:078412 [REDACTED]

E: s [REDACTED] s [REDACTED]@priorygroup.com

W: [www.craegmoor.co.uk](http://www.craegmoor.co.uk)

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**From:** Priory Complaints  
**Sent:** 30 September 2016 17:18