

- Accurate contact details of family, and for the purpose of emergency contact, to be verified by CB. Past experiences have indicated that H ██████ House contact records are not complete and accurate and need to be verified and updated when necessary.
- Accurate record keeping, including care and support plans, medication and health records, to include reports to his family as was agreed.
██████'s Family to be informed of medication and proposed changes to medication to conform with legal requirements. There is evidence of inappropriate treatment and medication in the past.
- ██████, his mother's and other family member's statutory right under Section 8 of The Human Rights Act must be recognised. Contact with family not to be neglected, restricted or denied, including family home visits. Similarly, established celebratory events and other important dates, must not be changed, restricted, limited or interfered with. Any proposed or requested change first to be authorised and verified with CB or substitute family member.
- Review by a dietician of ██████ dietary needs, as requested many times and due to continuing health issues. I continue to be concerned that ██████ diet is not best suited for his health and quality of life.
- ██████ to be suitably clothed and provided with a reasonable wardrobe.
For his home visits, ██████ continues to be regularly dressed in inappropriate, ill-fitting and or damaged clothes; this is an affront to ██████'s dignity.
██████'s spectacles to be checked and if necessary cleaned and kept clean at all times.
- Speech Therapy to help with improving ██████'s communication. Since ██████ moved from the family home, his verbal skills appear to have regressed. An example of this is that ██████ appears now to be reminded or asked if he needs the toilet.
- ██████'s activities should not only be group activities. ██████'s personal interests and hobbies should be encouraged and supported.
- Property to be catalogued and respected and to minimise the risk of loss for, e.g. In the event that ██████ moved to another residence. Family members to be supplied with a copy of the inventory.