



Chris . <chris[REDACTED]>

Family home visit

S[REDACTED] K[REDACTED] <S[REDACTED] K[REDACTED]@priorygroup.com>
To: "Chris ." <chris[REDACTED]@l.com>

18 June 2020 at 10:01

Dear Mr Bury,

In regards to your request to support your brother to visit you at your home today, unfortunately we will not be able to facilitate this due to bad weather and my concerns in regards to how D will be supported to adhere to government guidelines.

I am really sorry that you are unable to see your brother on his birthday in person. I can offer you to visit your brother at H[REDACTED] (details of the visits arrangements are in the letter attached to this email) or arrange telephone or Skype contact. I you wish you to contact D via Skype please email me the time you wish to contact your brother and your Skype contact details. If you would wish to visit H[REDACTED] (either today or anytime in the future) please contact H[REDACTED] House to agree specific arrangements for the visit – you can speak either to myself or either of team leaders A[REDACTED] W[REDACTED] or R[REDACTED] C[REDACTED].

Again I am really sorry that on this occasion we can not support your brother to visit you at your place – I hope for your understanding that we are not supporting D to visit you due to safety reasons not only for your brother but also yourself, other residents at H[REDACTED] and staff team.

I am looking forward to hearing form you.

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[REDACTED]

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