

Mr. Chris Bury,

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[REDACTED]

30/07/2017

Ms Kate Janice Coughtrie,
Solicitor,
Herefordshire Council,
PO Box 4,
Plough Lane,
Hereford HR4 0LE.

Dear Ms Coughtrie,

Further to our phone conversation on 19th December 2016 at 09: [REDACTED] am, you will recall you told me that the letter from Ms Cattermole dated 15th December 2016, including the allegation made against me therein, was accurate and the official response from Herefordshire Council.

The allegation that I was potentially breaching my brother and mother's statutory rights if I did not agree with the conditions of how we as a family conduct our private and family life does not, in my, understanding comply with current UK legislation.

Herefordshire Council neglected to support my vulnerable brother and mother, and me, but had the provider's interests as a primary concern; this is evident in communications.

You also claimed I was offered opportunities of meetings that I did not attend, I informed you during our conversation that such was untrue, also evident in communications.

Further, I recently discovered that there was no intention to hold the care review meeting pre-planned and agreed with me for December 2016, this is evident in internal council emails. My subsequent request for a meeting and a specific date allowing me to attend with a solicitor was ignored.

In consideration of the above, I request that evidence of all offers of opportunities for meetings between [REDACTED]th September 2016 and [REDACTED]rd January 2017 be promptly given to me in the form of true certified copies of documents.

Lastly, some time has passed since I was misinformed of my family's statutory rights by Ms Cattermole. Also, the inadequate care and support provided to my vulnerable brother were ignored, denying us time together and causing distress to both him and our frail elderly mother.

Of particular concerns are Ms Cattermole's false claims and obvious inability to manage an investigation, ignoring my brother's right to access the Court of Protection, his mandatory right to support and treatment, and having the provider as the primary concern, further evident in communications.

As such, I shall consider the appropriate course of action and seek redress.

Sincerely



Chris Bury