

**Adults and Communities**  
Stephen Vickers

**PRIVATE AND CONFIDENTIAL**

Mr C Bury



Your Ref:

Our Ref:

Direct Line / Extension: 01432 26065

E-mail: [S.Vickers@herefordshire.gov.uk](mailto:S.Vickers@herefordshire.gov.uk)

1 November, 2018

Dear Mr Bury,

I am writing further to my letter dated 6 June, 2018 to inform you of a change of contact details for your contact with the local authority under the council's unreasonable behaviour policy. Mr Robert Vickers has now left the authority so your new contact for point 3 will be as below:

Point 3. For all other correspondence, queries or complaints, we require you to contact a named employee who will be your single point of contact ("SPOC"). This will now be Mandy Appleby, Head of Operations, telephone (01432) 26071, email [M.Appleby@herefordshire.gov.uk](mailto:M.Appleby@herefordshire.gov.uk)

Thank you for your assistance in this matter.

Yours sincerely

**STEPHEN VICKERS**  
**INTERIM DIRECTOR FOR ADULTS AND WELLBEING**