

Mr Bury

sent via [ch■■■■■■■■■■@■■■■■■■■■■.com](mailto:ch■■■■■■■■■■@■■■■■■■■■■.com) and [whileincare@gmail.com](mailto:whileincare@gmail.com)

Dear Mr Bury

## **REVIEW UNDER THE UNREASONABLE BEHAVIOUR POLICY**

I write further to the letter of 11<sup>th</sup> February 2021 in which we notified you that we were invoking our Unreasonable Behaviour Policy for the reasons stated in that letter.

We are aware that since 11<sup>th</sup> February you have sent correspondence direct to councillors, on 5<sup>th</sup> March and 7<sup>th</sup> July 2021. This is contrary to our request that you communicate with the council through me, as your nominated Single Point of Contact". Further, you have written on a "scatter-gun" basis to *all* councillors, contrary to our request that you refrain from doing this.

We are now aware that you have also made various defamatory statements, including allegations of deception and dishonesty on the part of Kate Coughtrie, Deputy Solicitor to the Council; and allegations of corruption and deceit on the part of other individuals. These statements have been made in various media, including correspondence to councillors, on your blog "While in Care" and on Facebook. We request that you promptly remove these (and any other) defamatory statements from your blog (and any other media); and that you refrain from making any further defamatory comments in any form or medium. This is without prejudice to any legal action that may be taken against you in relation to your defamatory statements.

With regard to the telephone conversation between Kate Coughtrie and yourself referred to in your 7<sup>th</sup> July letter to councillors, the council has reviewed this and is satisfied that it discloses no issues or concerns.

In accordance with our 11<sup>th</sup> February letter, we have reviewed the application of our Unreasonable Behaviour Policy and have determined that this policy should continue to apply to you, as set out in that letter. We will review this again in January 2022.

I would again urge you to work with us and abide by these measures so that we can resolve your issues. A copy of this letter has been sent to our Information Access Team who will keep a record of any further action taken against you.

By way of reminder, the continued application of our Unreasonable Behaviour Policy does not prevent you from raising new issues or concerns - provided these are raised through me, as your nominated Single Point of Contact. However, the issues you have raised previously have all been considered and we will not communicate with you further in relation to those.

If you do not agree with what has been set out in the letter, or have any comments to make, you may contact the Local Government Social Care Ombudsman. This body can be contacted by writing to Local Government and Social Care Ombudsman, PO Box 4771, Coventry CV4 0EH, telephoning 0300 061 0614, website [www.lgo.org.uk/making-a-complaint](http://www.lgo.org.uk/making-a-complaint) or fax 024 7682 0001.

Yours sincerely

A black rectangular redaction box covering the signature of Mandy Appleby.

**MANDY APPLEBY**  
**ASSISTANT DIRECTOR ADULT SOCIAL CARE**