

From: icocasework@ico.org.uk  
To: informationgovernance@herefordshire.gov.uk;  
CC:  
Subject: ICO Case Reference: IC-188010-V0J0  
Direction: Outgoing  
Date Sent: 05/01/2023 16:11

5 January 2023

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Dear [REDACTED]

The Information Commissioner's Office (ICO) has received a complaint from Chris Bury about the way Herefordshire Council have responded to his subject access request (SAR) and your "extensive unauthorised, therefore unlawful due to RIPA legislation, monitoring, data collection & sharing regarding my internet presence and social media".

In order to resolve this complaint you should provide us with the following information:

- how you have handled this SAR;
- any information you withheld and why you did so;
- an explanation of any directed surveillance which has taken place;
- If surveillance has taken place an explanation of the Council's
  - lawful bases for this;
  - compliance with the Regulation of Investigatory Powers Act 2000 (RIPA) for undertaking this. This explanation should indicate the valid reason for its use and which less intrusive methods were considered first.

You must send us your response as soon as possible and in any event within **21 days**.

Yours sincerely

Alison Fletcher  
Lead Case Officer  
Information Commissioner's Office

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF  
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