

Chris [REDACTED]

Your email to the ICO - Case Reference IC-188010-V0J0

icocasework <icocasework@ico.org.uk>
To: Chris Bury [REDACTED]

13 January 2023 at 12:20

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Dear Chris Bury

Thank you for your email of 9 January 2023. I have submitted your subject access request "Please email me a copy of your communications to and from Herefordshire Council." to the ICO's Access to Information Team and they will respond to this.

There are a number of enforcement actions that the ICO can take, which includes fining organisations, auditing their information rights practices, and issuing enforcement notices. We build a history about how organisations handle their information rights practices and determine the appropriate next steps but that would not be an action which would be taken as part of this case.

The data protection legislation gives you the right to request compensation from an organisation if you have suffered damage as a result of their handling of your personal information. The ICO cannot award compensation or assist with a compensation claim.

You do not have to make a court claim to obtain compensation – the organisation may simply agree to pay it to you. However, if it does not agree to pay, your next step would be to make a claim in court. The court would decide your case. We recommend you take independent legal advice on your case before taking any claim to court.

I will write to you again with the outcome of your complaint case.

Yours sincerely

Alison Fletcher
Lead Case Officer
Information Commissioner's Office

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