

Open letter to Mr Stephen Vickers (Assistant Director Operations and Support at Herefordshire Council)

Dear Mr Vickers,

I write to you regarding our website (www.whileincare.info) and blog (www.whileincare.info/blog) which exposes the inadequate care and support provided by Herefordshire Council and The Priory Group to my vulnerable autistic brother.

Having reviewed internal communications between you and your colleagues, I am utterly disgusted to discover you express aspirations to suppress our website for exposing the inadequate care and support provided to my brother, disregarding your duty of care and other obligations, and by doing so allowing such to continue.

Further, I am familiar with my statutory rights and those of my brother and family. I am also mindful that you claim to have specialised in law, although I find no legal qualifications relating to you, and note you did not in the communications consider the legal responsibility of the local authority, including but not limited to section 42 of The Care Act 2014.

I have little difficulty in identifying why vulnerable people and their families within our community are poorly supported and regarded, particularly when raising a safeguarding concern or exposing inadequate care and support are met with such deprecation.

As such, I publish this open letter in the public interest, as an understanding of what to expect from Herefordshire Council, in particular for those who have or may in the future have reason to prove inadequate care and support of a vulnerable relative, lack of duty of care or non-fulfilment of obligation.

Sincerely

Chris Bury

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