



C [REDACTED]. <[REDACTED]@gmail.com>

Care Plan

1 message

C [REDACTED]. <[REDACTED]@gmail.com>

9 September 2016 at 14:55

To: [REDACTED]@priorygroup.com, craegmoorenquiries@priorygroup.com, complaints@priorygroup.com

Dear Mr R [REDACTED] & Sirs,

A lead case officer at The Information Commissioner's Office informed me that your organisation would be sending to me, via recorded delivery, my brother's current care plan. Please arrange for an employee to provide an email confirmation stating the date of posting this document.

I would appreciate a prompt response in handling this matter and sending me the information without haste, as there have been many delays and failure on your organisations part.

Further, I request once again the contact details including the email address of your data control manager and your current subject access request procedure, as my previous request remains neglected.

I look forward to receiving the above without further delay.

Sincerely

C [REDACTED] B [REDACTED]