



Chris . <[REDACTED]@gmail.com>

Loaned phone and data

1 message

Chris . <[REDACTED]@gmail.com>

5 June 2018 at 21:44

To: D [REDACTED] W [REDACTED] <D [REDACTED] W [REDACTED]@priorygroup.com>, complaints@priorygroup.com

Dear Mr W [REDACTED],

Since my brother's loaned phone was powered off in November 2017 and you refused to allow him to have it back, denying him, his mother and I of unrestricted and unmonitored contact and our private life, it has taken two months for you to arrange its return to me.

Having examined the device, after first creating a physical image, I note there is a concerning recorded video, I also duly note your written statement in January 2018 conflict with this video, as does the relevant deprivation of Liberty authorisation record in regard to claims made by your staff; I deduce this is why you refused to answer my questions.

Further, your staff took the phone from my brother's room without asking his permission and took photos of my device.

I have requested a copy of the photo or any video made of my device in the subject access request which has been sent to your organisation via email on 5th June 2018.

You will know that under The General Data Protection Regulation 2018 you have 30 days to respond. I would appreciate that you do not breach the GDPR and cause a delay as you did The Data Protection Act, and the data is promptly provided.

Regarding video, I demand to know forthwith why you did not inform me that your staff, four days after stealing the phone from my brother, powered it up, tampered with it and deleted files.

You are likely aware my brother's case has now progressed to [REDACTED], as an [REDACTED] requesting to submit evidence.

I welcome an early reply.

Sincerely

C [REDACTED] B [REDACTED]