[redacted]

Chris [redacted]

Copy of email sent at 11.30 am today

Chris [redacted] 16 September 2024 at 11:40
To: ICO Casework <icocasework@ico.org.uk>

Dear Sir/Madam,

I am writing to follow up on my request submitted on **6th August 2024**, regarding the ICO's assistance in issuing a **compliance order** to **Herefordshire Council** concerning a **Subject Access Request (SAR)** that has been wilfully ignored.

It has now been **42 days (30 working days)** since my original request to your organisation, and aside from an automated delivery response of receipt, I have not received any substantive reply from your office.

The prolonged delay in addressing this matter is deeply concerning, as it may have hindered my ability to seek redress and justice promptly.

I ask for this issue to be escalated within your organisation, as it is imperative that I receive a prompt and effective resolution being mindful your staff have previously assisted, possibly unintentionally, in the spoliation of significant important evidence.

Please provide an update as soon as possible and confirm when the compliance order has or will be issued.

Sincerely

Mr C. Bury

[redacted]

[redacted]