Herefordshire Council

Herefordshire Council
Benefits Section
Plough Lane
Hereford
HR4 0LE

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MR CHRISTOPHER PAUL BURY
[redacted]

Tel: 01432 260333
Benefit ref: [redacted]
Ctax ref:
Date: 4 June 2024
email: benefits@herefordshire.gov.uk

Dear MR BURY,

Council Tax Reduction

Your letter to Mr Paul Walker dated 27th May 2024 has been passed to me to provide a response.

Firstly, I have been advised that no cheque was included within the envelope containing the letter.

Secondly, in response to your request to have your Council Tax Reduction award backdated, please refer to the decision of the Vaulation Tribunal regarding this matter (Appeal Number VT0[redacted] The decision was dated 25th October 2023 and included details of your right of appeal.

Finally, please find enclosed true copies of the log entries detailing the relevant telephone conversations.

Yours sincerely

Darren Birch
Benefits Team Leader

MR CHRISTOPHER [redacted] BURY

[redacted]

TELEPHONE MESSAGE by REMOVED on 26.11.2021

Clmt put through by Council Tax.

CTR in payment to August but then UC was terminated. We issued a letter to advise. He wants to claim CTR. I said he would have to put in a new claim and we could backdate to 26.8.2021 but he would need a good reason for the backdating.

[redacted] so we are talking about the period [redacted]

Put him through to Recovery to discuss Summons.

Also advised him to claim SPD by contacting Council Tax.

MR CHRISTOPHER [redacted] BURY

[redacted]

TELEPHONE MESSAGE by REMOVED on 01.09.2020

Call from Mr Bury re claim for CTR.

Further to notes, have requested that he send through proof of ID and UC award. He received a UC payment about 2 weeks ago, just the standard living costs [redacted]