Mr C. Bury,
[redacted]
22-10-2024

For The Attention of Mr Paul Walker,
Chief Executive Officer,
Herefordshire Council,
Plough Lane,
HR4 0LE.

Dear Mr. Paul Walker,

I am writing to you personally once again, as I have not received a response to my letter dated 22nd September 2024, concerning serious matters that appear to have been disregarded.

Such in addition to your disregard of response to follow up on my previous correspondence of 27th July 2024. This was a follow-up to my letter of 12th May 2024, in which I requested your personal acknowledgement of my intention to appeal to the Court of Appeal.

As I have yet to receive any direct response from you, I am concerned that my letters have not been handled as intended.

I see three potential reasons that may have contributed to the lack of direct engagement and acknowledgement, being mindful that my request was received:

1. **Delegation to Claire Porter:** My letter may have been forwarded to Ms. Claire Porter, despite her potential conflict of interest in this matter.

2. **Avoidance of Direct Engagement and Responsibility:** There may be an attempt to avoid direct engagement on this issue, potentially causing further delays that could exacerbate the situation.

3. **Interception and Redirection by Your Staff:** It is also possible that Ms Porter intercepted my letter due to continued punitive restrictions on communications and may be actively delaying the process, which could have harmful consequences for the timely resolution of this matter.

Separately, regarding my application for council tax backdating, which has been ignored, to date and for no less than six months, I consider this to be administrative neglect and additional unnecessary distress, and therefore

request your direct intervention.

Similarly, I understand that the absolute disregard of my SAR and failure to respond within one calendar month by the Council's Data Controller most likely constitutes a breach of The UK GDPR and The Data Protection Act 2018.

This breach is further compounded by the refusal reason cited in a vexatious 'unreasonable behaviour' policy letter from Ms. Porter, dated 13th September 2024, which appears to be a deliberate attempt to obstruct my access to information and evade accountability, rather than a legitimate application of the policy.

Further, Ms Porter's allegation of repeated 'vexatiousness' in the 'unreasonable behaviour' letter received and dated 13th September 2024 is not only an erroneous claim but also appears to be a distressing attempt to further conceal or cause spoliation; mindful of the ongoing actions by Herefordshire Council, which I believe have amounted, not least, to psychological abuse, especially considering my suffering from a stroke and brain aneurysm that required life-saving surgery, and the issuance of a number of 'unreasonable behaviour' letters received for my raising valid concerns and requests.

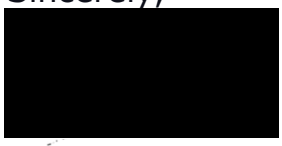
I would appreciate your direct clarification on the status of my requests and why I have not yet received your personal acknowledgement.
Given the importance of this matter and the potential legal implications and damage due to further delays, I kindly ask that you ensure my concerns are addressed directly by you and without further unnecessary delay.

While you may view my letter as assertive, I firmly believe any reasonable person would consider it not overly harsh or unreasonable, given the serious nature of the issues.

However, it is concerning that I am vilified and labelled as 'vexatious' or accused of 'unreasonable behaviour' simply for requesting information, raising concerns or challenging decisions — actions that should be part of the normal process of responsibility and accountability. This long-running selective treatment is troubling, as others do not seem to face such accusations for similar alleged actions or behaviour.

I look forward to your acknowledgement and prompt response.

Sincerely,



Mr. C. Bury