SRA200[redacted] Chris Bury v Solicitors Regulation Authority

3 messages

complaintsreview <complaintsreview@cedr.com> 21 October 2025 at 15:31
To: Chris [redacted]

Dear Mr Bury,

Please accept this email as acknowledgment of your application to the Independent Review of Complaints Service.

Next actions

Your Application Form and documents have been sent to the SRA. The SRA is now required to submit their response to the claims you have made about their complaint handling.

Upon receipt of the SRA's response, the complete case file (your application/supporting evidence and the SRA's response) will then be sent to the Independent Reviewer of Complaints. The Reviewer will generally issue their report within 30 working days.

As previously advised, the Reviewer is only able to look into the complaint handling of the SRA and is unable to overturn any of the decisions made by the SRA under any circumstances.

Kind regards

C[redacted]

Case Officer