28 May 2025

Our Reference: **IC-386504-Q[redacted]**

Dear Mr Bury,

I am writing in response to the email and supporting documents you sent to us on 7 May 2025 regarding your data protection complaints we considered under references IC-188010-V0J0 and IC-219405-L7F6.

Your correspondence has been reviewed by a Team Manager, Rachel Ankers, and we don't believe any further action is required at this time in relation to the above cases. Unfortunately we no longer have access to the above cases as they have been deleted in accordance with our retention policy (further information is available here https://ico.org.uk/media2/anjfdsms/retention-and-disposal-policy.pdf).

However as we understand your cases have been reviewed and the options now are for you are to go to court if you disagree with the outcome and want a more final decision. You can also raise a complaint with the Parliamentary Health Service Ombudsman (https://www.ombudsman.org.uk/) if you remain dissatisfied with the service you have received from our office.

I hope the above information has explained our position.

Yours sincerely,

Rachel Webster
Lead Case Officer
Information Commissioner's Office
0330 414 6743
Work days Mon-Thurs

For information about what we do with personal data see our privacy notice at www.ico.org.uk/privacy-notice.